

Maui County Community Hospitals Transition Frequently Asked Questions

The management at Maui Memorial Medical Center, Kula Hospital, and Lanai Community Hospital is changing on July 1, 2017, but it won't affect your employees' access to care at those hospitals. They can continue using their HMSA plan and seeing their doctor or specialist on Maui and Lanai. On July 1, Maui Health System, a subsidiary of Kaiser Foundation Hospitals, will start operating the community hospitals on Maui and Lanai.

We hope the frequently asked questions below will help you understand the transition.

Do my employees on Maui and Lanai have to do anything?

- No, they don't have to take action. They can still go to the state hospitals on Maui and Lanai and see the doctors and other health professionals there.

My company is about to start open enrollment. Does this affect our open enrollment?

- This won't affect your open enrollment because the state hospitals on Maui and Lanai will continue to accept HMSA health plans.

Can my employees see their doctor at Maui Memorial Medical Center, Kula Hospital, and Lanai Community Hospital?

- Yes.

One of my employees is scheduled to have a procedure covered by HMSA at Maui Memorial Medical Center, Kula Hospital, or Lanai Community Hospital. Can he still have the procedure?

- Yes.

How is HMSA communicating these changes?

- We're sending a letter to employers with details about the transition.
- We're sending a special postcard to Maui Health System employees who are currently HMSA EUTF members.