

RCUH-Produced Courses

- Attachment B User Guide
- Cost or Price Reasonableness
- **Defensive Driver Training (courtesy DAGS)**
- eTimesheet User Guide (Standard)
- eTimesheet User Guide (Task Order)
- EEO/Sexual Harassment Prevention for Employees
- EEO/Sexual Harassment Prevention for Supervisors
- Financial Forecast Reports User Guide
- Financial Portal: Financial Forecast Reports
- Financial Portal: RCUH Reports
- Financial Portal: UH Project Fiscal Reports
- Introduction to Finance Department
- Introduction to Human Resources Department
- Introduction to RCUH Training Portal
- Purchase Orders and Contracts
- Sole Source
- Tax Expenditure
- Vendor Records
- Walking in the Wilderness
- Workplace Violence Prevention for Employees
- Workplace Violence Prevention for Supervisors

Communication & Social Skills

- Active Listening 1.0
- Barriers to Communication Success, Part One 2.0
- Barriers to Communication Success, Part Two 2.0
- Be Assertive the Right Way 3.0
- Best Email Practices 1.0
- Business Report Writing Skills 3.0
- Business Writing Skills 1.0
- Business Writing Tips – Edit, Rewrite, Say It Right 2.0
- Business Writing Tips – Make an Outline and a First Draft 2.0
- Channels of Communication 2.0
- Communicate with Time in Mind 1.0
- Communicating Effectively 3.0
- Communication and Channels – Part One 2.0
- Communication and Channels – Part Two 2.0
- Communication and Ethics 2.0
- Communication Barriers – Part One 2.0
- Communication Barriers – Part Two 2.0
- Communication Channels
- Communication Styles and Emotional Intelligence 2.0
- Create Great Communicators 1.0
- Decoding Indirect and Direct Messages (US)
- Directions of Communication in an Organization
- Feedback and Non-Verbal Communication

- Giving and Receiving Feedback 2.0
- Good Communication 2.0
- Interview Communication
- Leading Learning – Business Writing Fundamentals 1.0
- Leading Learning – Communicating Virtually 1.0
- Leading Learning – Cross-Cultural Communication 1.0
- Leading Learning – Digital Communication Awareness 1.0
- Leading Learning – Effective Communication 1.0
- Leading Learning – Effective Online Communication 1.0
- Leading Learning – Effective Listening 1.0
- Leading Learning – Improving Your Business Writing 1.0
- Leading Learning – Maximizing Virtual Meetings 1.0
- Leading Learning – Navigating Communication Channels 1.0
- Leading Learning – Negotiating Cross Culturally 1.0
- Leading Learning – Non-Verbal Communication 1.0
- NLP – Unconscious Eye Movements 2.0
- Nonverbal Communication and Listening 2.0
- Overcoming Barriers to Workplace Communication 2.0
- Speaking and Listening
- Storytelling in Business 1.0
- The Business of Communication
- Types of Communication Styles in an Organization
- Understanding Communication 2.0
- Understanding Linear and Circular Communication Styles
- Workplace Communication – Presentations and Nonverbal Communication

Conflict Management

- Conflict Management 3.0
- Handling Conflict and Negotiation Ethically
- Handling Conflicts in High-Value Relationships
- Handling Conflicts in Low-Value Relationships
- How to Avoid and Manage Conflict 2.0
- Identifying the Causes of Conflict
- Leading Learning – Conflict Management 1.0
- Leading Learning – Managing Conflict Virtually 1.0
- Leading Learning – Working in Harmony After Conflict 1.0
- Managing Conflict 2.0
- Managing Conflict in the Workplace 2.0
- Model Effective Confrontation 1.0
- Productive Conflict Resolution – An Introduction
- Resolving Conflict 2.0
- Thomas-Kilmann Conflict Model
- Understanding Conflict 1.0
- Understanding Conflict in the Workplace
- Win-Win Negotiations for Conflict Resolution

Customer Service

- Communication Skills 1.0
- Complaint Handling 3.0
- Customer Service Success 2.0
- Delight Every Customer 1.0
- Five Steps to Problem – Solving and Diffusing Upset Customers 2.0
- Handling Customer Complaints 2.0
- How to Engage Customers in Telephone Conversations 3.0
- Key Customer Experiences 1.0
- Leading Learning – Communicating with Customers 1.0
- Leading Learning – Creating a Customer-Centric Culture 1.0
- Leading Learning – Creating Loyal Customers 1.0
- Leading Learning – Customer Service Excellence 1.0
- Leading Learning – Handling Customer Complaints 1.0
- Leading Learning – Managing Customer Feedback 1.0
- Leading Learning – The Customer Journey 1.0
- Leading Learning – Your Customer's Journey 1.0
- Listening Skills – Transform Your Customer Interactions 2.0
- Mastering the Telephone – Basic Skills – Part One 1.0
- Mastering the Telephone – Basic Skills – Part Two 1.0
- Stellar Customer Service Best Practices
- Telephone Etiquette 2.0
- Using Feedback to Improve Service 1.0

Cybersecurity & Data Privacy

- Cloud Computing 2.0
- Cybersecurity - Staying Safe Online 3.0
- Digital Forensic Investigations 2.0
- Email Management and Ethics (US)
- Guarding Against Malware 2.0
- Identity and Access Management 2.0
- Information Privacy Basics 2.0
- Information Security Basics 3.0
- Internet of Things 2.0
- Introduction to Ransomware 2.0
- IT Security for the Remote Worker and Business Traveller 2.0
- Leading Learning – Cybersecurity Overview 1.0
- Leading Learning – Data Protection and Privacy 1.0
- Leading Learning – General Data Protection Regulation 1.0
- Leading Learning – Payment Card Industry Data Security Standards (PCI-DSS) 1.0
- Leading Learning – Preventing a Cybersecurity Attack 1.0
- Leading Learning – Protecting Company Assets and Intellectual Property 1.0

- Leading Learning – Workplace Cybersecurity Risks 1.0
- Mobile and Portable Device Security 2.0
- Protecting Your Privacy Online 2.0
- Ransomware Prevention 2.0
- Security and Privacy Controls 2.0
- Social Engineering 2.0
- Types of Ransomware 2.0
- Understanding Cyber Security 2.0
- Workplace Security Basics 2.0

Decision Making

- Decision Making Excellence 4.0
- Group Decision Making 2.0
- Making Effective Decisions
- Rational Decision-Making
- The Decision-Making Process, Part One
- The Decision-Making Process, Part Two

Digital Transformation

- **Artificial Intelligence (AI) – Fundamentals 1.0**
- **Artificial Intelligence (AI) – Natural Language Processing (NLP) 1.0**
- Business Model Transformation – Data Science and Analytics 1.0
- Business Model Transformation – Introduction to AI 1.0
- Business Model Transformation – Introduction to Low code no code 1.0
- Culture Transformation – Digital Change Management 1.0
- Culture Transformation – Digital Reluctance 1.0
- Culture Transformation – Hybrid and Agile Working 1.0
- Digital Change Landscape 1.0
- **Digital Awareness 1.0**
- **Digital Culture 1.0**
- Digital Fluency 1.0
- Digital Revolution 1.0
- Innovation vs. The Internet 1.0

Diversity & Inclusion

- A Culturally Intelligent Workplace 1.0
- Being an Inclusive Leader 1.0
- Building Effective Employee Resource Groups 1.0
- Culture Series – Owning Up 1.0
- Culture Series – Speaking Up 1.0
- Culture Series – Standing Up 1.0
- Culture Series – Valuing Diversity 1.0
- Developing a Diversity, Equity and Inclusion Strategy 1.0
- Difficult Conversations in a Diverse Workplace 1.0

- Digital Accessibility – Tips for eLearning 2.0
- Disability Awareness 4.0
- Diversity and Inclusion for Business Success 1.0
- Diversity and Inclusion in Teamwork 2.0
- Diversity, Equity, and Inclusion in Talent Management 1.0
- Equality & Diversity in the Workplace
- Generational Diversity and Inclusion in the Workplace 1.0
- Identifying Diversity in Others
- **Inclusive Behavior – Accessibility (Neurodiversity) 1.0**
- **Inclusive Behaviors – Active Listening 1.0**
- **Inclusive Behaviors – Avoiding Microaggressions 1.0**
- **Inclusive Behaviors – Being an Ally 1.0**
- **Inclusive Behaviors – Challenging Stereotypes 1.0**
- **Inclusive Behaviors – Inclusive Language 1.0**
- **Inclusive Behaviors – Intentional Inclusion 1.0**
- **Inclusive Behaviors – Welcoming Different Perspectives 1.0**
- **Inclusive Behavior MicroSeries 1.0**
- Intentional Inclusion for Managers 1.0
- Leading a Diverse Workforce, Part One
- Leading a Diverse Workforce, Part Two
- Leading Learning – Disability Awareness 1.0
- Leading Learning – Discrimination Prevention 1.0
- Leading Learning – Inclusive Leadership 1.0
- Leading Learning – LGBT Inclusion 1.0
- Leading Learning – Managing Equality and Diversity 3.0
- Leading Learning – Tackling Unconscious Bias 1.0
- Leading Learning – Understanding Diversity and Inclusion
- Leading Learning – Understanding Unconscious Bias 1.0
- LGBTQIA+ Inclusion 3.0
- Measuring Diversity, Equity, and Inclusion 1.0
- Microaggressions in the Workplace 1.0
- Neurodiversity – Acknowledging Unique Abilities 2.0
- Neurodiversity – Adaptations for a Neurodiverse Workplace 2.0
- Neurodiversity – Being an Inclusivity Ally for Autistic Colleagues 1.0
- Neurodiversity – Disclosing Neurodivergence 2.0
- Neurodiversity – Interview and Selection 1.0
- Neurodiversity – Introduction to Neurodiversity 2.0
- Neurodiversity – Neurodiversity in the Workplace 1.0
- Neurodiversity – Providing Effective Feedback 1.0
- Neurodiversity – Types of Neurodivergence 2.0
- Racial Inclusion in the Workplace 1.0
- Strategies for Tackling Unconscious Bias 3.0
- Tackling Unconscious Bias for Managers 1.0
- Unconscious Bias 3.0
- Understanding Diversity, Equity and Inclusion 1.0

- Understanding Diversity, Equity and Inclusion for Managers 1.0
- Understanding Unconscious Bias 3.0
- What is Diversity and Inclusion?
- Your Unique Diversity in the Workplace

Health, Safety, & Well-being

- **Alcohol and Drug Awareness 2.0**
- Alcohol and Drug Awareness for Managers 1.0 (US)
- Avoid Burning Out 2.0
- Be Active 2.0
- Breaking Unhealthy Behavior Patterns 1.0
- Dealing with Stressful People
- De-stressing your Inner and Outer World
- Five Ways to Wellbeing 2.0
- Gain Control of Work Life Balances
- Grief and Loss 1.0
- Hand Hygiene 4.0
- Health and Well-being in the Workplace
- Health Hazards at Work – Promoting a Culture of Safety and Health (US)
- Healthy Eating at Work 2.0
- Helping Yourself and Others through Change 2.0
- Importance of Sleep 2.0
- Leadership and Management – Stress Management 3.0
- Leading Learning – Drug and Alcohol Awareness 1.0
- Leading Learning – Eating Habits at Work 1.0
- Leading Learning – Fatigue Management 1.0
- Leading Learning – Fire Safety Awareness 1.0
- Leading Learning – Food Safety and Allergen Awareness 1.0
- Leading Learning – Health and Safety at Work 1.0
- Leading Learning – Handling Personal Stress 1.0
- Leading Learning – Human Trafficking Awareness 1.0
- Leading Learning – Hygiene at Work 1.0
- Leading Learning – Infection Prevention 1.0
- Leading Learning – Managing Team Stress 1.0
- Leading Learning – Manual Handling 1.0
- Leading Learning – PPE Awareness 1.0
- Leading Learning – Stay Active at Work 1.0
- Leading Learning – Workplace Ergonomics 1.0
- Leading Learning – Your Wellbeing at Work 1.0
- Letting Things Go 2.0
- Little Life Savers – Asthma Attacks 1.0
- Little Life Savers – Bumps and Knocks 1.0
- Little Life Savers – Burns and Scalds 1.0
- Little Life Savers – Choking 1.0
- Little Life Savers – CPR 1.0
- Little Life Savers – DRSABCD 1.0

- Little Life Savers – Fainting 1.0
- Little Life Savers – Limb Injuries 1.0
- Little Life Savers – Seizures 1.0
- Little Life Savers – Wounds 1.0
- **Making the Most of Breaks 2.0**
- Managing Employee Stress
- Managing Stress 3.0
- Maternity – Managing Those Returning to Work 1.0
- Maternity – Returning to Work 1.0
- Office Ergonomics 3.0
- Positive Thinking 2.0
- PPE Awareness
- Reducing Stress – Meditation and Visualization
- Reducing Stress – Techniques to Relax
- Reducing Stress Through Time Management
- Reducing the Spread of Infection 2.0
- Relaxation Techniques 2.0
- See It, Sort It, Report It
- **Sickness and the Workplace 2.0**
- Slips & Trips
- Stress at Work
- Stress Management – Stress Awareness Comes First
- Stress Management – Taking Care of Yourself
- Switching Off From Work 2.0
- Taking Care of Yourself First 2.0
- The Dangers of Sitting 2.0
- Understanding Emotion
- What are Emotions?
- What is Stress?
- Work and Life Balance 2.0
- Workplace Hygiene 3.0
- Delegating Authority 2.0
- Demystifying Management
- Developing Management Skills 2.0
- Effective Delegation 2.0
- Five Tips for New Managers and Supervisors
- Growing Your Employees 1.0
- Hold Standing One-on-Ones 1.0
- Implementing Retention Strategies
- Inclusive Leadership 2.0
- Innovation and Culture 2.0
- Inspirational Leadership 3.0
- Introduction to Business Continuity Management 1.0
- Introduction to Discipline
- It All Starts with Character 1.0
- Keep the Troops in the Loop 1.0
- Knowing What You Don't Know 1.0
- Lead by Listening 2.0
- Leadership Suite – Futureproof Your Leadership through Innovation 1.0
- Leadership Suite – Global Citizen Mindset 1.0
- Leadership Suite – Groupthink versus Visionary 1.0
- Leadership Suite – Imposter Syndrome in New Managers 1.0
- Leadership Suite – Managing Different Personalities 1.0
- Leadership Suite – Multigenerational Management 1.0
- Leadership Suite – Multiplier Mindset 1.0
- Leadership Suite – Peer to Leader 1.0
- Leadership Suite – People Centric Leadership through Digitalization 1.0
- Leadership Suite – Reimagining Leadership 1.0
- Leadership Suite – Strategy and Pragmatism 1.0
- Leadership Suite – Tech Literacy – Leading in the Digital Age 1.0
- Leadership Suite – The Accidental Manager 1.0
- Leadership Suite – Trust Building and Empathy 1.0
- Leadership Suite – You, Me and Privilege 1.0
- Leadership versus Management 2.0
- Leading Learning – Coaching Skills 1.0
- Leading Learning – Coaching vs Mentoring 1.0
- Leading Learning – Giving Feedback 1.0
- Leading Learning – Inspirational Leadership 1.0
- Leading Learning – Interviewing Skills 1.0
- Leading Learning – Introduction to Mentoring 1.0
- Leading Learning – Leadership and Sustainability 1.0
- Leading Learning – Managers Guide to Leading Change 1.0
- Leading Learning – Mindful Leadership 1.0
- Leading Learning – Receiving Feedback 1.0
- Leading Learning – The Change Curve 1.0
- Learn to be Patient 1.0
- Management Skills – What Does it Take?

Leadership & Management

- Applying Management Styles in an Organization
- Asking Tough Questions 1.0
- Become an Effective Leader – Part One 2.0
- Become an Effective Leader – Part Two 2.0
- Check in with a Thought of the Day 1.0
- Check your Ego 1.0
- Choosing the Best Person for the Task
- Clarify Team Expectations 1.0
- Coach for Performance 1.0
- Coaching Others 2.0
- Coaching Skills 4.0
- Communication Skills all Managers Must Master 2.0
- Compiling Employee Satisfaction Data
- Constructive Feedback 3.0
- Dealing with Difficult Staff 2.0
- Defending Against Reverse Delegation
- Delegate to Save Time and Develop Your Employees

- Management, Communication and Growth
- Managing Change 2.0
- Managing Change in Your Organization 2.0
- Managing Team Creativity 1.0
- Managing Your Remote Workers 2.0
- Maximizing the Benefits of Your Organizations Structure
- Mentoring – Building a Relationship 1.0
- Mentoring – Mentors 1.0
- Mentoring – What is Mentoring? 1.0
- Mindful Leader 2.0
- Minimizing Gossip and Rumor
- Model the Way 1.0
- Onboarding – Best Practices
- Onboarding – Orientations
- Onboarding – The Power of Day One
- Onboarding – Transmitting Culture
- Onboarding – Why You Should Care
- Onboarding Tools
- Performance – A Manager's Responsibility
- Performance – Coaching Conversations
- Performance – Goal Setting
- Performance – Systems View
- Performance and Feedback Coaching
- Promoting an Ethical Culture in Your Organization
- Promoting Your Staff Effectively 2.0
- Provide Challenge and Support 1.0
- Put On Your Manager's Hat
- Realize Your Team is Your Customer 1.0
- Remain Focused on Solutions, Not Barriers 1.0
- Remote Working Myths 2.0
- Retaining Your Best People
- Stand Up for What You Believe 1.0
- Take a Hard Look in the Mirror 1.0
- The Buck Stops Here 1.0
- The Cross Purpose Trap 1.0
- The Four Levels of Management
- The Heart of a Leader 1.0
- The Innovation Curve 1.0
- The Key to Delegation 2.0
- The Pygmalion Effect 1.0
- Tips for Conducting a Performance Evaluation
- Top 10 Mistakes of Managers
- Transitioning to Management – The First Year 2.0
- Types of Management Styles in an Organization
- What is New Employee Onboarding?
- What Makes a Great Place to Work?
- What Managers Need to Know About Managing Change
- Working with the Confused Employee

Motivating Employees

- A Motivator's Tool Kit 2.0
- Employee Motivation – Job Dimensions
- Employee Motivation and Ethics
- Goal Theory
- How Perceptions and Expectations Affect Motivation 2.0
- Job Rotation, Motivation, and Morale
- Key Tools and Knowledge of Motivation
- Maslow's Theory of Motivation
- Money Motivation Myths 2.0
- Motivating Employees – Job Design
- Motivating Your People and Being a Positive Role Model 2.0
- Motivation – Ethical Strategies
- Motivation – Need-based Theories
- Motivation – Process-based Theory
- Motivation and Job Performance
- Motivational Theorists Whose Theories Work in Practice
- Motivation-Expectancy Theory
- Recognize and Reward Achievement 1.0
- Tap into Their Passion, Unleash the Energy 1.0
- Understanding Motivation

Office Applications

- Excel 2016 Advanced
- Excel 2016 Basic
- Excel 2016 Intermediate
- Microsoft 365 – Skype for Business 1.0
- Microsoft 365 Delve 1.0
- Microsoft 365 Excel – Collaborate 1.0
- Microsoft 365 Excel – Create High Impact Visuals 1.0
- Microsoft 365 Excel – Manage Cells 1.0
- Microsoft 365 Excel – Manage Charts and Sheets 1.0
- Microsoft 365 Excel – Protect Sensitive Communication 1.0
- Microsoft 365 Excel – Use What if Analysis 1.0
- Microsoft 365 Exchange – Mail 1.0
- Microsoft 365 Exchange – Scheduling 1.0
- Microsoft 365 Exchange 1.0
- Microsoft 365 Forms 1.0
- Microsoft 365 OneDrive – Camera 1.0
- Microsoft 365 OneDrive – Security 1.0
- Microsoft 365 OneDrive 1.0
- Microsoft 365 OneNote – Annotate 1.0
- Microsoft 365 OneNote – Customize Organization 1.0
- Microsoft 365 OneNote – Dictate 1.0
- Microsoft 365 OneNote – Prioritization 1.0
- Microsoft 365 OneNote – Review Accessibility 1.0
- Microsoft 365 OneNote – Take Meeting Notes 1.0
- Microsoft 365 OneNote – Upload to and Insert from

- the Cloud 1.0
- Microsoft 365 Outlook – Communicate in Groups 1.0
- Microsoft 365 Outlook – Manage Calendar 1.0
- Microsoft 365 Outlook – Read and Send Email 1.0
- Microsoft 365 Outlook – Schedule Meetings 1.0
- Microsoft 365 Outlook – Share Tasks 1.0
- Microsoft 365 Outlook – Use OneNote 1.0
- Microsoft 365 Planner – Kanban Boards 1.0
- Microsoft 365 Planner 1.0
- Microsoft 365 Power Automate 1.0
- Microsoft 365 Powerpoint – Apply Animation 1.0
- Microsoft 365 Powerpoint – Collaborate 1.0
- Microsoft 365 Powerpoint – Document Presentations 1.0
- Microsoft 365 Powerpoint – Get an AI Assist 1.0
- Microsoft 365 Powerpoint – Ink in Action 1.0
- Microsoft 365 Powerpoint – Insert GIFs 1.0
- Microsoft 365 Powerpoint – Insert Images 1.0
- Microsoft 365 Powerpoint – Insert Videos 1.0
- Microsoft 365 Powerpoint – Present with Ease 1.0
- Microsoft 365 Powerpoint – Sketch 1.0
- Microsoft 365 Proficiency – Get Help 1.0
- Microsoft 365 Proficiency – Introduction 1.0
- Microsoft 365 SharePoint – Get Cognitive Assistance 1.0
- Microsoft 365 SharePoint – Get Formatting Assistance 1.0
- Microsoft 365 SharePoint – Interact with Readers 1.0
- Microsoft 365 SharePoint – Manage Views 1.0
- Microsoft 365 SharePoint – Stay Up to Date with Blogs 1.0
- Microsoft 365 SharePoint – Use Data Analysis 1.0
- Microsoft 365 SharePoint – Use Templates 1.0
- Microsoft 365 Teams – Meetings 1.0
- Microsoft 365 Teams 1.0
- Microsoft 365 Word – Cognitive Assistance 1.0
- Microsoft 365 Word – Expand Document Reach 1.0
- Microsoft 365 Word – Physical Assistance 1.0
- Microsoft 365 Word – Select from More Image Options 1.0
- Microsoft 365 Word – Share Documents 1.0
- Microsoft 365 Word – Transform Documents into Web Pages 1.0
- Microsoft 365 Yammer 1.0
- Microsoft Office 365 – Business 1.0
- Microsoft Office 365 1.0
- Office 2016 Advanced
- Office 2016 Basic
- Office 2016 Intermediate
- Office 365 Basic
- Outlook 2013 Basic
- Outlook 2013 Intermediate
- Outlook 2016 Basic
- Outlook 2016 Intermediate
- PowerPoint 2016 Advanced

- PowerPoint 2016 Basic
- PowerPoint 2016 Intermediate
- Start Using Microsoft Excel 2013
- Start Using Microsoft Word 2013
- Start Using PowerPoint
- Word 2016 Advanced
- Word 2016 Basic
- Word 2016 Intermediate

Organizational Culture

- Changing Organizational Culture 2.0
- Changing the Culture of Your Organization
- Creating and Maintaining a Successful Organizational Culture
- Creating and Maintaining the Culture of Your Organization
- Culture Series – Be the Change (For Non-managers) 1.0
- Culture Series – Doing What's Right 1.0
- Culture Series – Setting an Example (For Managers) 1.0
- Culture Series – Setting an Example (For Non-managers) 1.0
- Culture Series – Start the Change (For Managers) 1.0
- Facilitate a Culture of Accountability 1.0
- Identifying Obstacles to Organizational Change
- Identifying the Culture of Your Organization
- Leading Learning – Changing Organizational Culture 1.0
- Maintaining Organizational Culture
- Marketing the Culture of Your Organization
- Sustaining a Winning Culture 1.0
- Understanding the Impact of Culture in Your Organization

Personal Development

- Be Grateful 1.0
- Building a Creative Work Environment 1.0
- **Career Goals – Finding Purpose in your Career 3.0**
- **Career Goals – Planning for the Future 3.0**
- Cognitive Functions – Introverts and Extroverts 1.0
- Cognitive Functions – Judging and Perceiving 1.0
- Cognitive Functions – Sensors and Intuitives 1.0
- Cognitive Functions – Thinking and Feeling 1.0
- Competency-based Questions 1.0
- Creating Vision Boards 1.0
- Creative Problem Solving 2.0
- Creative Thinking Skills 1.0
- **Critical Thinking – Communication and Argumentation 1.0**
- **Critical Thinking – Critical and Analytical Thinking 1.0**
- **Critical Thinking – Critical Thinking in the Digital**

Age 1.0

- **Critical Thinking – Curiosity, Skepticism, and Humility 1.0**
- **Critical Thinking – Evaluating Arguments and Evidence 1.0**
- **Critical Thinking – Ethical and Moral Reasoning 1.0**
- **Critical Thinking – Full Course 1.0**
- **Critical Thinking – Problem Solving and Decision-Making 1.0**
- Dealing with Failure and Rejection 1.0
- Emotional Intelligence 3.0
- Finding Purpose 1.0
- Growth Through Personal Development Plans 1.0
- Handling Defeat 1.0
- How To Innovate 1.0
- Imposter Syndrome 1.0
- Innovation 1.0
- Innovation Mindset 1.0
- Innovation Testing 1.0
- Inspiration 1.0
- Interview Best Practice 1.0
- Interview Mindset 1.0
- Interview Preparation 1.0
- Interview Presentations 1.0
- Introduction to Cognitive Functions 1.0
- **Introduction to Critical Thinking 1.0**
- Introduction to Interview Skills 1.0
- Keep Your Cool 2.0
- Leading Learning – Creative Problem Solving 1.0
- Leading Learning – Critical Thinking in Business 1.0
- Leading Learning – Developing Resilience 1.0
- Leading Learning – Emotional Awareness 1.0
- Leading Learning – Emotional Intelligence 1.0
- Leading Learning – Habits and Personal Success 1.0
- Leading Learning – Negotiation in the Workplace 1.0
- Leading Learning – Online Networking 1.0
- Leading Learning – Overcoming Procrastination 1.0
- Leading Learning – Personal Values 1.0
- Leading Learning – Powerful Presentations 1.0
- Leading Learning – Self-Assessment 1.0
- Leading Learning – Self-Confidence 1.0
- Leading Learning – Setting Objectives 1.0
- Leading Learning – Successful Networking 1.0
- Leading Learning – The Importance of Mindfulness 1.0
- Leading Learning – Trust Building with Empathy 1.0
- Leading Learning – Virtual Negotiation and Influence 1.0
- Leading Learning – Working with Ambiguity 1.0
- Let Go of Control 2.0
- Master the Art of Negotiating 2.0
- Mentoring – Finding a Mentor 1.0

- Mentoring – Mentees 1.0
- Negotiation and Influencing People 3.0
- Personal Development – Memory Skills 2.0
- Personal Development – Networking 2.0
- Personal Development – Personal Vision Statements 2.0
- Personal Development – Practicing Patience 2.0
- Personal Development – Preventing Procrastination 2.0
- Personal Development – Self-Limiting Beliefs 2.0
- Presenting Compelling Proposals 2.0
- Presenting with Power 3.0
- Presenting Yourself for Interviews 1.0
- Public Speaking Guru – Confidence Builder 2.0
- Public Speaking Guru – Presenting with Impact 2.0
- Public Speaking Guru – Speech Writing 2.0
- Strategies for Professional Presentations 2.0
- The Angry Unsent Letter 1.0
- The Benefits of Stoic Thinking 2.0
- Turn Away From Tech 1.0
- Understanding Successful Negotiation
- Workforce Innovation – Core Soft Skills 2.0
- Workforce Innovation – Innovation in Education 1.0
- Workforce Innovation – Reskilling your Employees 1.0
- Workforce Innovation – The Importance of Life-long Learning 1.0
- Workforce Innovation 1.0
- Working with Ambiguity – Operating in the Grey 1.0
- Wrapping Up and Post-Interview 1.0

Planning and Project Management

- Agenda Setting 3.0
- Benefits and Pitfalls of Planning
- Benefits of Meetings 1.0
- Close Your Project Successfully 2.0
- Conducting Effective Meetings 2.0
- Contract Management 1.0
- Diving In 1.0
- Implementing the Strategic Plan
- Introduction to Project Management 3.0
- Juggling Project Resources 1.0
- Keys to Lively and Effective Meetings
- Leading Learning – Budgeting Basics for Managers 1.0
- Leading Learning – Communicating to Project Stakeholders 1.0
- Leading Learning – Closing Your Project 1.0
- Leading Learning – Creating SMART Objectives 1.0
- Leading Learning – Leading Team Meetings 1.0
- Leading Learning – Making Meetings Matter 1.0
- Leading Learning – Preparing Your Project 1.0

- Leading Learning – Project Implementation 1.0
- Leading Learning – Project Management Basics 1.0
- Leading Learning – Risk Management Framework and Process 1.0
- Leading Learning – Risk Management Principles 1.0
- Leading Learning – Risk Process Customization and Assessment 1.0
- Leading Learning – Risk Treatment and Review 1.0
- Leading Learning – Quality Management 1.0
- Leading Learning – Working Effectively Without a Set Budget 1.0
- Leading Team Meetings 2.0
- Making a Plan that Works
- Making Meetings Matter 4.0
- Manage Meeting Personalities 3.0
- Moving from What to How 1.0
- Operational Plans – Budgeting
- Operational Plans – The Single Use Plan
- Operational Plans – The Standing Plan
- Organizational Strategy
- Planning at the Top and Senior Level
- Preparing for Tasks Effectively 2.0
- Principles of Planning
- Project Closures 1.0
- Project Design 3.0
- Project Development & Testing 2.0
- Project Preparation 2.0
- Project Scheduling – The Critical Path 1.0
- Project Strategy and Business Case 2.0
- Risk Management – Part 1 (Introduction to Risk Management) 2.0
- Risk Management – Part 2 (Risk Assessment) 2.0
- Risk Management – Part 3 (Risk Treatment) 2.0
- Setting Sound Goals
- SMART Objectives 3.0
- Strategic Planning at its Best
- Support and Benefits Realisation 2.0
- Tools and Knowledge for Successful Plans
- Tracking Progress with Controls
- Training and Business Readiness 2.0
- Types of Organizational Plans

Social Media

- Consequences for Careless Social Media Use in the Workplace
- Facebook – Facing the Facts 3.0
- Facebook – Full Course Version 1.0
- Facebook – The Keys to Communication 3.0
- Instagram 3.0

- Leading Learning – Social Media Awareness 1.0
- Leading Learning – Social Media Marketing 1.0
- LinkedIn – Creating an Effective Profile 2.0
- LinkedIn – Finding a Job 2.0
- LinkedIn – How Connections Work 3.0
- LinkedIn – The Basics 2.0
- LinkedIn – Understanding Groups 2.0
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- Using Social Media to Represent Your Organization 2.0
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- Essential Time Management Tools
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- A New Way to Train Employees 2.0
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- Building Framework for the Development of Training Programs
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- Importance of Training
- Leading Learning –Excellent Online Training Delivery 1.0
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- More Methods for Training Delivery
- Online Facilitation – Facilitate the Learning 2.0
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- The Four Stages of Employee Training
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