

For Group Members

# We've got out-of-state dependent children covered

2024 Out-of-Area Dependent Child Coverage

Kaiser Permanente covers routine care for out-of-state dependent children. That means out-of-area dependent children are covered for non-urgent medical needs, in addition to emergency and urgent care.

## Benefit highlights<sup>1</sup>:

Benefit	You pay
Office visits	\$20 copay for the first 10 visits, and 50% of applicable charges for additional visits
Basic lab & imaging	\$10 copay per service for the first 10 visits (combined total for laboratory, imaging, and testing), and 50% of applicable charges for additional visits
Testing	20% of applicable charges for the first 10 visits (combined total for laboratory, imaging, and testing), and 50% of applicable charges for additional visits
Prescription drugs	20% of applicable charges for the first 10 prescriptions, and 50% of applicable charges for additional prescriptions

<sup>1</sup>The dependent child may be required to pay for services at the point in time services are received and may need to file a claim for reimbursement by submitting the claim to Health Plan's claims department. See your Evidence of Coverage for details.

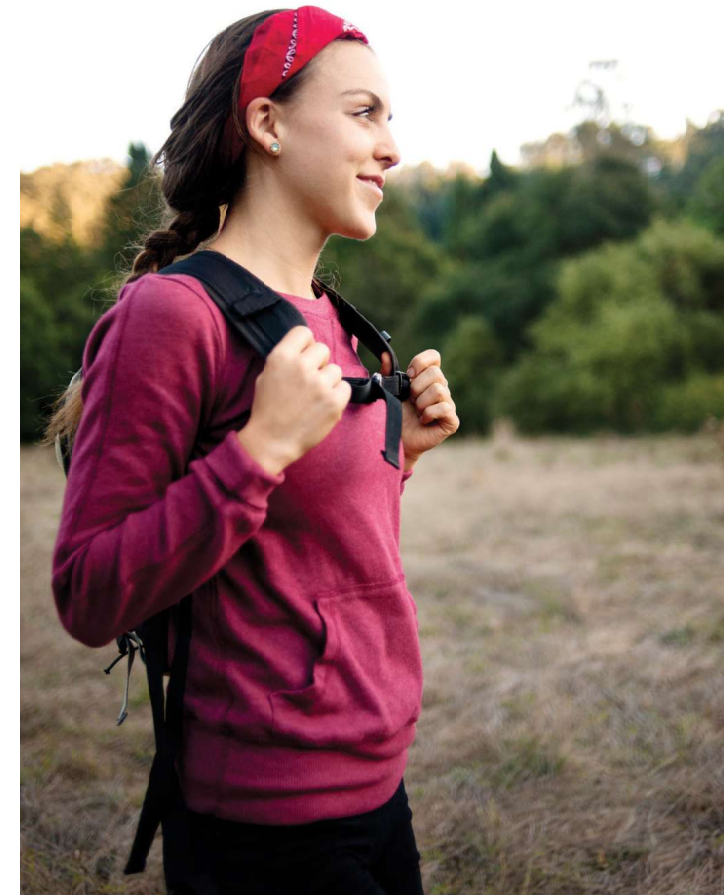
## Questions? We can help.

If you or your dependent child have questions about the out-of-area dependent child benefit, call Member Services at **1-800-966-5955** (Oahu, neighbor islands, or U.S. mainland), Monday through Friday, 8 a.m. to 5 p.m. and Saturday, 8 a.m. to noon.

For questions about where to find care while away from home, you or your child can call our Away from Home Travel Line at **951-268 3900<sup>2</sup>** (TTY 711), 24 hours a day, 7 days a week, or go to **kp.org/travel**.

<sup>2</sup>The Away from Home Travel Line can be dialed from inside and outside the United States. Outside, you must dial the U.S. country code "001" for landlines and "+1" for mobile before the phone number. Long-distance charges may apply and we cannot accept collect calls. The phone line is closed on major holidays.

The out-of-area dependent child benefits described here are effective upon your 2024 contract renewal. This is a summary of the Kaiser Permanente Hawaii out-of-area dependent child benefit features. Please refer to your 2024 Evidence of Coverage for complete information about coverage, limitations, and exclusions, including those not listed in this summary. The out-of-area dependent child benefit is not available to Medicare, Medicaid (QUEST Integration), and Added Choice plan members.



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# Coverage for dependent children while they're away

## Out-of-Area Dependent Child Coverage



### Claims

If your dependent child receives out-of-area care, he or she may be required to pay the full amount for services when they receive care or pick up their medication. Your child or the provider can submit the bill to us for reimbursement at:

Kaiser Permanente  
Hawaii Claims Administration  
PO Box 378021  
Denver, CO 80237

### Who is eligible?

To be eligible for this benefit, the following requirements must be met:

- The health plan subscriber must live in the Kaiser Permanente Hawaii service area.
- The dependent child must meet group eligibility requirements.
- The dependent child must receive services within the United States.
- The services received must not be within another Kaiser Permanente service area.

### Care within another Kaiser Permanente service area

If your dependent child receives care within another Kaiser Permanente service area, our Visiting Member policy applies. Please see our Visiting Member brochure for details.

### Prescription drug coverage

Eligible out-of-area dependent children can get medically necessary prescription drugs at non-Kaiser Permanente pharmacies when they're outside Kaiser Permanente service areas. Some exclusions and limitations may apply. For details, please see your Evidence of Coverage.

